

## Do new toilets really work better?

The vast majority of water efficient models work very well. Many water providers around the state have been offering toilet rebates and have surveyed their customers. One agency in the San Francisco Bay area received over 4,000 surveys and found that 98% of their customers rated the performance of their new toilets as either excellent or good.

Quality can vary between toilet brands and models, so it is important to shop around. For performance testing of efficient toilets, visit [www.epa.gov/watersense/residential-toilets](http://www.epa.gov/watersense/residential-toilets).

## Why should I replace my toilet?

Toilets manufactured pre-1992 use 3.5 to 7 gallons per flush (gpf) or between 17,000 and 34,000 gallons per year. By replacing your 3.5 gpf or greater toilet with a 1.28 gpf HET toilet, a family can save over 17,000 gallons per year.

## What should I look for in a toilet?

- Determine the rough-in distance to ensure you purchase the correct size toilet. Measure the distance from the wall behind the existing toilet to the middle of the toilet drain opening in the floor.
- Fully glazed trapway – while not a requirement for a good toilet, it can improve flushing and bowl cleaning performance.
- Generally the larger the diameter of the trapway, the better – larger than 2” is recommended.
- Make sure the product is warranted.
- All toilets that meet the WaterSense Specification qualify. They are High Efficiency toilets that have been independently tested to perform well.

## How do I know if my toilet qualifies?

The easiest way to tell is by the age of the toilet. If your toilet was manufactured before 1992, it most likely is not a water efficient model (1.28 gpf or less). If it was manufactured after 1992, it most likely is a water efficient model. Manufacturer dates are usually engraved on the wall of the toilet tank or on the underside of the back inside the tank lid.

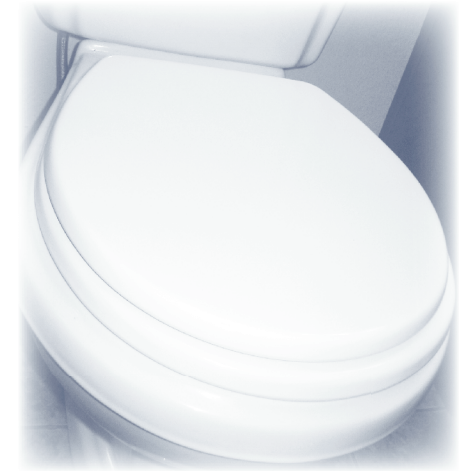
### Participating Agencies

California American Water  
Citrus Heights Water District  
City of Folsom  
City of Sacramento  
Fair Oaks Water District  
Golden State Water Company  
Rio Linda/Elverta Community  
Water District  
Sacramento County Water Agency  
Sacramento Suburban Water  
District

## Where can I get more information?

- [BeWaterSmart.info](http://BeWaterSmart.info) - the leading site for water conservation news and tips.
- [www.epa.gov/watersense/residential-toilets](http://www.epa.gov/watersense/residential-toilets) – water efficient products may be identified by the WaterSense logo

# Residential & Commercial Toilet Program



Save up to  
\$175 on a  
water efficient  
residential  
toilet

This is a first-come first-served program, so apply for your rebate today, while funding is available.

Save up to  
\$200 on a  
water efficient  
commercial  
toilet or urinal



“Be Water Smart” Hotline  
1-888-WTR-TIPS  
(888-987-8477)

## The High Efficiency Toilet Rebate Program

Water customers of participating agencies are eligible to receive up to \$175 rebate for replacement of a 3.5 gallon per flush (gpf) or greater toilet with a WaterSense Specification High Efficiency toilet which flushes 1.28 gpf or less. Rebate levels depend on the water agency and funding availability.

To determine your rebate eligibility call our Be Water Smart Hotline at 888-WTR-TIPS (888-987-8477).

### To Qualify for a Rebate

- The location of the installation must be served by one of the water providers listed on the other side of this brochure. See BeWaterSmart.info for an updated list of participants.
- The toilet to be replaced must have been installed prior to 1992.
- Purchase of material must occur within the program period of January 1, 2019 to June 30, 2020. Rebates are first-come, first-served and end when funds are exhausted or water provider or Regional San program ends.
- Residential, commercial, industrial, institutional, and multi-family applicants are eligible.
- Replacement of one ULFT with a HET is based on a case by case basis and is determined by the water provider for your area.
- New construction is not eligible under this program.



### To Receive Your Rebate

- Call our Be Water Smart Hotline at 888-WTR-TIPS or visit our website at BeWaterSmart.info to see if your water provider offers toilet rebates and your water provider information.
- You must be replacing a toilet using 3.5 gpf or greater (non-ULFT or non-HET) to be eligible.
- You may install the toilet(s) yourself or hire a licensed contractor.
- Return the original dated receipt and/or plumber's invoice with the price, model and brand of each toilet listed individually. Keep a copy for your records.
- Submitting a signed application represents agreement to have your water provider verify the existing toilet and installation of the specified toilet(s) with your accompaniment. Your water provider may schedule a pre- and/or post-inspection.
- Eligible expenses include 1.28 gpf or less tank, bowl, seat, supply line, wax ring, caulking, bolts, bolt covers, and tax up to the rebate amount.
- The water providers issue rebates within eight to ten weeks of receipt of your completed application materials. Water provider rebates vary depending on the agency.



### What rebates are available for businesses?

For businesses, WaterSense Specification High Efficiency toilets, water efficient flush valve toilets (1.28 gpf or less), low flush urinals (LFU) that flush 0.5 gpf or less and non-flushing waterless urinals (NFU) qualify for a rebate of up to \$200 and must meet the following requirements:

- The same requirements as residential toilets.
- Replacement of existing 3.5 gpf or greater urinals with non-flushing (NFU) and/or low flush (LFU) 0.5 gpf or less and be labeled as UPC approved qualify for rebates.
- Replacement of existing urinals between 1.0 gpf and 3.5 gpf may be eligible if being replaced by a non-flushing urinal.

### Disclaimer

Your water provider, the Regional Water Authority (RWA), and the Sacramento Regional County Sanitation District (Regional San) reserve the right to deny an application of any participant who does not meet all the requirements as outlined.

The RWA, water providers, and Regional San reserve the right to change the terms of this program at their discretion. The RWA, water providers, and Regional San are not responsible for receipts or paperwork lost in the mail. The RWA, water providers, and Regional San can't guarantee that the installation of the ULFTs and HETs will result in lower water utility costs.

The number of rebates is dependent upon the availability of program funds. Applications will be processed on a first-come, first-served basis.