

Department of Water Resources
Michael L. Peterson, Director

Including service to the Cities of
Elk Grove and Rancho Cordova



SACRAMENTO COUNTY
WATER AGENCY

February 4, 2022

Dear Sacramento County Water Agency Customer:

The Sacramento County Water Agency (SCWA) is installing water meters in your community. In 2004, the State Legislature passed Assembly Bill 2572, requiring the installation of water meters by January 1, 2025, as a condition of water service from all water suppliers. To comply with this mandate, SCWA has initiated a multi-phased water meter installation program. The aged and undersized water mains located in the Arden Service Area (ASA) have facilitated pipe material failure and leaks, insufficient fire flows, and various issues for operations and maintenance. The Arden Service Area Pipe and Meter Installation Project (Project) will abandon old pipelines located in backyards, install approximately 38 miles of new distribution pipelines within the street right-of-way, install nearly 3000 new meters, and replace or install new fire hydrants. Implementing this Project in your area will help 1) improve reliability 2) meet current fire flow requirements 3) meet pipeline separation standards and 4) lower operation and maintenance costs.

Due to the complexity and size of this Project, the service area has been separated into tentative phases for design and construction. We are currently designing Phase 4, 5 and 6, with the assistance from our contracted engineering consultant, Domenichelli & Associates (D&A). Construction for Phase 4, 5 and 6 is anticipated to start in the Spring of 2023, therefore, D&A will begin performing site evaluations (at each home and business) to determine the best location for the meter box and service line re-connection. Site evaluations will start in Phase 4 and progress to Phase 5 and 6. All D&A representatives that require access to your property and are working with SCWA will have a badge with a photo I.D, wear safety vest, and arrive in pairs. The D&A representatives will have an exhibit of your property and will take key notes detailing the conversation about your particular installation. Concerns with landscape features, additional water connections, and preferred areas to avoid should be relayed to D&A. The notes from the exhibit will be incorporated into the design plans to help minimize landscape and paving disturbances during construction, to the extent practicable. In an effort to be efficient with everyone's time and schedules, we will also have the Permit for Temporary Entry (PTE) signed for construction access in 2023 and for the duration of the Project. This document along with the site surveys will become a permit for accessing your property beyond the County Right-Of-Way.

After the meter is installed, you will be placed on a one-year "statistical metering" program. This program is designed to track your water use and provide you with comparative billing, reflecting a metered rate versus the current flat rate. Residential customers will remain on a flat water rate during the one-year study period unless an early conversion to metered billing is requested sooner.

If you have any further questions, please contact me at (916) 874-3070 or ArdenServiceMeters@sacounty.net. Please visit our website at www.ardenservicemeters.org for the latest Project information.

Sincerely,

Helen Rocha

Helen Rocha, P.E.
Associate Civil Engineer

Phase 4, 5 and 6 - Arden Service Area Pipe and Meter Installation

